cab4u

Operational Module

We fully understand the premium that is put on time, speed and reliability in this fast paced world. We at Cab4u strive to provide you the edge in movement, speed and time when it comes to moving people, with a keen focus on the safety of the students. Especially when it comes to transporting students, we take at most care in organising Hassel-free transport solution.

Our operation

Vehicles

All our Vehicles go through rigorous fitness tests before they are on the road. We always keep our fleet of cars with new models on the market to ensure comfort and safety. All our vehicles are well-maintained and cleaned after every trip. We regularly conduct on-site audit to meet our strict safety and reliability standards.

1. Cabs (12 seats and below) will not be more than 3 years old from the date of registration.
2. Shuttles/Busses (Above 12 seats) will not be more than 5 years old from the date of registration.
3. Vehicles will have all the necessary documents
   RC book, Valid Insurance papers, PUC, Fitness Certification and Commercial Vehicle Permit.
4. All vehicles will have a log book to record the opening km and closing km.
5. All essentials will be provided in the vehicle- Fire Extinguisher, First Aid kit, Torch light and umbrella.
6. Seat belts will be provided for all the passengers.
7. Alternative vehicles will be arranged, in case of break-down or repair of any of the vehicle.

Drivers

Our drivers are well trained to give the customer the best- in-class experience. We are very passionate about providing personalised, hassle-free 'Cab service', giving the passengers a feeling of travelling by his or her own chauffeur-driven Car. Our drivers go through regular training programs on etiquette and road safety to meet these standards.

1. All drivers will be issued identity cards
2. They will in proper uniform, according to the standards of the industry.
3. All drivers will be screened before induction, medical fitness test, police verification and background verification will be done for all the drivers.
4. Rash driving/ complaint number will be pasted on all the vehicles. The driver will be removed after 2 successive complaints.

Operation

With robust software and a dedicated call-centre, every trip is meticulously planned to ensure that there is smooth flow of operations to deliver on our three-key parameters safety, reliability and punctuality. We deploy a single point of contact system, wherein we appoint separate account managers for each site/company to ensure smooth flow of operations and address problems and queries quickly and effectively. We will deploy our own software for generating MIS reports.

1. Dedicated supervisor will be assigned to the site, who will be responsible for routing plan, driver allocation, trip sheet collection and vehicle checking.
2. A dedicated tracker will also be provided at the site to ensure smooth pick-up and drop of employees. He will co-ordinate with the admin team to provide MIS reports and track each and every pick-up and drop.
3. GPS system integration will be done for all the vehicles, giving the college management real time data about the location of the vehicles.
4. We will also deploy a single point of contact, an account manager to liaise with the admin team to address any problems queries quickly and effectively.